



Notice of Nondiscrimination and Language Assistance Services

Full Potential Physical Therapy complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Full Potential Physical Therapy does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Federal law requires that we provide you with this Notice of Nondiscrimination and Language assistance services.

Full Potential provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact our Office Manager by calling (616) 392-2172. If you believe that Full Potential Physical Therapy has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Full Potential Compliance Department
286 Hoover Blvd
Holland, MI 49423
Phone: (616) 392-2172, Fax: (616) 392-1726

You can file a grievance in person or by mail, or fax. If you need help filing a grievance, our Office Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (616) 392-2172.

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 392 -2172 (616) (رقم هاتف الصم والبكم:

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (616) 392-2172。

Syriac

ܡܠܚܘܙܬܐ: ܐܝܢܐ ܕܐܢܬܐ ܬܘܚܕܬܐ ܕܠܘܓܐܬܐ، ܐܢ ܚܕܡܐܬ ܡܫܥܘܕܐ ܠܠܘܓܐܬܐ ܬܘܘܦܪ ܠܟ ܒܠܡܨܝܢ. ܐܬܘܨܠ ܒܪܩܡ 392 -2172 (616) (ܪܩܡ ܗܘܬܐ ܕܐܠܘܡܐ ܘܐܠܘܡܐ) (616) 392-2172

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (616) 392-2172

Albanian

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në (616) 392-2172

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (616) 392-2172 번으로 전화해 주십시오.

Bengali

লক্ষ্য করন: যিদ আপিন বাংলা, কথা বলেত পােরন, তাহেল িন:খরচায় ভাষা সহায়তা পিরেশবা উপলব্ধি আোছ।
েফান করন ১-(616) 392-2172 ।

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (616) 392-2172

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (616) 392-2172

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (616) 392-2172

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(616) 392-2172 まで、お電話にてご連絡ください。

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (616) 392-2172

Servbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite (616) 392-2172.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (616) 392-2172